Metalogix
Content Matrix

# Known Issues

Product Version: **8.7.0.7**

Date: **08/24/2018**

| ID | Content Matrix Module | Title | Release Notes |
|---|---|---|---|
| **181782** | Blogs and Wikis Edition | Page title prefix gets omitted when the page title starts with a special character | The special character only is omitted, and is a character that would be illegal in SharePoint regardless. This is by design to ensure proper SharePoint naming standards. |
| **194862** | Blogs and Wikis Edition | Resized images are not rendered on page at target for Blogs and Wiki >> SP 2010 publishing site | The issue is only when target SP version is 2010.<br><br>For Target as 2013/SPO the image is rendered properly when page is loaded.<br><br>There is no workaround at the moment for this issue |
| **194864** | Blogs and Wikis Edition | Metadata of Resized images are not preserved when migrating from Blogs & Wiki Edition for SP 2010/2013/SPO using OM/CSOM | The Authorship information Modified by, Modified Date and Page Name for re-sized image are not preserved.<br><br>There is no workaround at the moment for this issue. |
| **300492** | Blogs and Wikis Edition | When connecting to a MediaWiki environment with Blogs and Wikis Edition, Redirect pages will not be displayed. | When connected to MediaWiki environments, Content Matrix does not populate redirect pages in the 'Explorer View' tab. This is because they are not 'content' pages and have no equivalent pages/concepts in SharePoint. |


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| **181954** | eRoom Edition | Deleted items report is not generated when you connect a web application to a site collection | Only occurs when the Web Application connection is made from a URL that is not the root. The current workaround is to reconnect with the root site collection URL. |
| **203891** | eRoom Edition | Custom fields values of Documents are not migrated at target after mapping the column | This is applicable to mappings to custom fields in the Document Content Type. The workaround is to choose a different Content Type. This will be resolved in a later release of Content Matrix. |
| **181083** | eRoom Edition | Custom group members are also added incorrectly to OOB groups (eRoom > SP 2010/2013) | When migrating eRoom permissions and groups user that are present in custom groups are added in the SharePoint custom groups, as well as inside SharePoint Out of Box (OOB) groups instead of just getting added inside the Custom group.<br><br>There is no current workaround. |
| **182312** | eRoom Edition | Additional permissions are given directly to users that belong to custom or OOB groups (eRoom > SP 2010/2013) | Permissions to users are given both via their respective group and directly, resulting in redundant/duplicated permissions for users on the SharePoint target.<br>There is currently no workaround |
| **182340** | eRoom Edition | Permissions are cleared for existing documents when using rename collision option in eRoom edition (eRoom > SP 2010/2013) | There is no current workaround |
| **182341** | eRoom Edition | User and Group permissions are appended instead of overwritten if they already have permissions on the target and we use 'Use Existing | Use the other collision option for migration. The collision options that can be used are as follows:<br>1. Overwrite existing content with same name.<br>2. Rename current content with unique name. |


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| | | content' collision option (eRoom > SP 2010/2013) | |
| **170959** | File Share Edition | In rare cases, updated values are not reflected properly in the “Items View” Grid after an import from Excel/CSV. | Restart the console, and the updated values will be displayed. |
| **171324** | File Share Edition | Migration of large number of Folders as Sites using CM File Share edition with large multi threading settings causes "Duplicate key value found" exceptions. | In the Settings Menu, lower the Resource Utilization Settings towards the Efficiency side and try again. This will reduce the number of threads, and decrease the probability of causing SharePoint to be overwhelmed by the number of Site creation requests. |
| **171527** | File Share Edition | When adding a lookup column to a File Folder in Content Matrix File Share Edition, if that lookup column has a very large number of options, not all of them will populate, and some may need to be typed in manually. | Lookup columns with more than 10 entries are not recommended for SharePoint in general. Managed Metadata should be used in those instances instead. |
| **181758** | File Share Edition | FS Permission mappings are not persisted if you attempt to run a job a second time around | When running a migration with File Share Edition if you map permissions for the first migration the action will persist and run as expected. However, if you then try to re-run the migration after it completed (i.e. try the migration for a second time ) the permission mappings will not be preserved in the option settings. Users will need to go back into the settings for the previously run migration (i.e. the second attempt) and manually remap the permissions mapping again before continuing. |


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| **182248** | File Share Edition | BCS values are not populated in items view in File Share edition when target External Content Type contains filter on Read Operation and DB column used in display property is of type other than string. (FS to SP2010/2013) | This works when the column type is String. |
| **83462** | Organizer | Applying Metadata from the Content Matrix Ribbon on a list item that uses BCS external content fails. | This is a known limitation of Organizer that is not expected to be resolved. |
| **170719** | Organizer | Incompatible columns with taxonomy columns are incorrectly displayed during a copy/move operation. | Workaround: Select the compatible column with taxonomy fields such as string or choice. |
| **171526** | Organizer | 'Rich Media data for publishing' column can't be edited using Organizer. | Currently, there is no workaround for this issue. |
| **171572** | Organizer | If you attempt to move a file that is larger than the supported file size in the destination web application then the file is copied but remains checked out on the destination and it is not removed from the source. | Workaround: If you are moving a file and the file still remains in the source, then manually remove the file from the source. |


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| **177338** | Organizer | Organizer Filtering Add Expression and Group button images not showing in IE 9. | Try a different browser such as IE 10 or Chrome. |
| **177794** | Organizer | When using the Organizer copy, if the source content type is already present in the destination library then values for matching columns will be copied to the destination. | This is by design. Organizer will not attempt to create new columns for a matching content type. |
| **177973** | Organizer | Editing a "User" field and then clicking the Undo button when using Internet Explorer 11 causes an unexpected error on SharePoint. | Workaround: 1. Close the Organizer dialog, repeat the operation but this time enter the right value in the user field. 2. Use Google Chrome or earlier versions of IE |
| **178091** | Organizer | The required field indicator (red asterisk *) is not displayed in the copy/move dialog for site columns set as required which are added to a list content type. | Workaround: 1. Temporarily set the site column properties from Required to 'Optional' 2. Perform the Organizer copy/move action again. This issue will be resolved in future versions of Content Matrix. |
| **181259** | Organizer | Numeric and calculated columns types are missing on the target when an item is copied using Organizer ribbon | When copying items with the Organizer Ribbon, and the items belong to a custom content type that have a numeric column with a name suffixed with a number (e.g. 'No1' or 'Num1'), the columns with the numeric suffix (e.g. 'No1' and 'Num1') are not migrated. This issue is also observed for calculated columns when its name has a number suffix. |


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| | | | Workaround: Remove the suffix numbering from the column name and run the copy again. |
| **201990** | Organizer | Extra site is populated in Reorganize with the URL of "SiteMaster<GUID>" | This is due to the new feature in SharePoint 2016 for Fast Site Creation. All Site Collection templates will appear this way. |
| **177382** | Organizer and StoragePoint | Uninstalling Organizer can inadvertently break StoragePoint Central Administration links. | Re-run the StoragePoint Configuration Wizard, and that should bring everything back to normal. |
| **337255 / 337414** | Organizer / Licence Check | Unable to use the Online licence activation when the Solution is installed in SharePoint 2013 Server/WFE. | This issue only occurs in SharePoint 2013 environments, when either the Organizer or Licence Check solutions are installed, and the environment is specifically configured to use TLS 1.1 or 1.2.<br><br>While Content Matrix v.8.6.0.1 has been upgraded to use .NET 4.6 to resolve this issue, the Organizer and Licence Check solutions will still operate in the same runtime as the SharePoint environment. For SharePoint 2013, that means the solutions will use .NET 4.5.<br><br>Since .NET 4.5 does not handle the communication between versions of TLS 1.1 and up natively, both Organizer and Licence Check will run into issues trying to run the Online licence Activation back to the Metalogix Servers.<br><br>**Workaround:** Users can still activate the licence by using the Offline Licence Check option. |
| **378491** | Organizer | When StoragePoint v.5.7.18176.2 and Organizer are on the same machine, and StoragePoint is then uninstalled, Organizer returns a | When Organizer and StoragePoint v. 5.7.18176.2 are installed on the same machine, and then StoragePoint is uninstalled, one of the shared files with Organizer is also uninstalled, so when users run an action with organizer it fails with a "file not found" message.<br><br>This is specific to StoragePoint v. 5.7.18176.2. |


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| | | "File not found" error. | Workaround: Run a 'Repair' action for Organizer using the Content Matrix/Organizer installer. |
| **182086** | SharePoint Edition – Express Only | Exception is thrown during migration when licence limit is reached | The exception is thrown as no more migrations can continue. The error messaging verbiage will be revisited on future releases, but the behavior is correct. |
| **99326** | SharePoint Edition | Out-of-box 2007 workflow association cannot be opened after migration in SP 2013. | 1. Solution from http://blogs.technet.com/b/vinitt/archive/2011/02/23/moss-2007-workflows-nolonger-available-visible-when-weupgrade-from-2007-to-2010-databaseattach-method.aspx:<br>2. Go to Site Actions ->Site Settings->Site Collection Administration->Site collection features<br>3. Activate 'SharePoint 2007 Workflows' |
| **102229** | SharePoint Edition | Connected Web parts are lost after migrating to O365. | This is due to current limitations of Microsoft's Client Side Object Model API. After migration, connections between web parts should be manually re-created on the O365 site. |
| **115704** | SharePoint Edition | A locked source site collection won't allow a migration to complete when set to "No Access" | This is by design as SharePoint will not allow access to the content. |
| **124696** | SharePoint Edition | Empty MMD Field value in versioned list migrates as non-empty value for all open xml file formats | This is due to property promotion behavior in SharePoint for MMD columns. This can be bypassed by checking the option "Disable SharePoint Document Parsing" under "List Content Options" |
| **171548** | SharePoint Edition | The first Wiki page fails to migrate for chained Wiki pages. | Wiki Pages with versions fail to migrate.<br>This issue is specific to SP 2007 OM/MEWS/ DB sources only. The issue is coming from SharePoint as we fail to fetch binary content of version using SharePoint API. The error message returned is "Cannot complete this action. Please try again" and is generic. The root cause is that since it is a wiki page the content of the page is |


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| | | | stored in “WikiField” property and not as “Docstream”. When we try to fetch the binary, it fails. In SharePoint 2010/13 they have changed this behavior and it works as expected.<br><br>Workaround: Connect using the NWS adapter for migrating 2007 Wiki Libraries. |
| **171550** | SharePoint Edition | When trying to migrate a folder with the “Copying Folder” option, the message “Unable to add folder 'This operation can only be performed on a file' error” is returned. | This is an issue with "_files" which are special folders in SharePoint. These types of folders get created when you export an HTML page using IE. IE will save all the dependent files in a "_files" folder. If the user then uploads the HTML page to SP, IE will also automatically pick up the dependent files in the “_files” folder. These folders become hidden and you cannot access the files via the SharePoint OM calls.<br><br>http://blogs.msdn.com/b/findnavish/archiv e/2011/11/16/some-specific-folder-orfiles-not-getting-created-in-sharepointthickets.aspx<br><br>http://sharemypoint.wordpress.com/2007/ 07/24/_files-folder-part-1-whats-specialabout-it/ |
| **176588** | SharePoint Edition | List item versions created before the approved version are missing after migration for 2010 DB to 2013[OM\CSOM]. | Use MEWS/OM as the source. |
| **176629** | SharePoint Edition | Blog Sites cannot support incremental copies to Office 365 /SharePoint Online. While Content Matrix 7 introduced ID preservation to overcome the lack of a Preserve Item ID API function in the Client Side Object Model (CSOM) API, this | This limitation exists because Blog sites automatically start with a blog item already created, and that blog item ID cannot be changed by Content Matrix. The best workaround is to copy blog sites as the last sites copied over for a migration so that Incremental Copy. In order to do this, filter out Blog sites during copies prior to the end of your migration. This can be done using the Filtering Tab in the Paste Configuration Options screen, and filtering on Lists based on “WebTemplateID |


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| | | does not work blog sites because these automatically add a default item into the Posts list upon creation. As a result, everything we add afterwards is off by 1 | NotEquals 9”. This will only copy sites that are not blog sites. At the end of the migration, migrate the same items, but set the site filter to “WebTemplateID Equals 9” |
| **176692** | SharePoint Edition | Copying MySite Social Collaboration "Note Board" Web Part is not supported in SharePoint 2013 to SharePoint 2013 migrations. | There is no current API support for this in Microsoft’s SharePoint Server Object Model. |
| **178382** | SharePoint Edition | After migrating Site Collection from 2007 to 2013 Theme Pages like DesignGallery do not load for Site Owners from root | Access to the 'Master Page Gallery' is required to change the 'look' of a page. The 'Master Page Gallery' list has unique permissions at the root level and in this case the User account does not have permissions to this list at the root level.<br><br>At the sub-site level, the 'Master Page Gallery' inherits permission from its parent (NOT unique permissions). The user account has Full Control at the parent, and this permission value gets inherited into the 'Master Page Gallery' list. This is the reason that this user can change the 'look' at sub-site level.<br><br>This is a change in behavior in SP2013 and not a result of something Content Matrix does during migration. The SharePoint 2010 behavior is same as 2013, with the only difference being the 'Change the look' option in SP 2013 requires access to master page gallery. In SP 2010, the equivalent 'Site theme' doesn't require access to master page gallery. |


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| **178409** | SharePoint Edition | Permissions for items in an Access Request list are duplicated when running a Paste Site > All Site Content migration for the second time. | Workaround: When running a “Paste All Content” migration, set the “Migration Mode” tab to use the “Custom Copy” option with the “Preserve existing” checkbox selected, instead of using the “Full Copy” option. |
| **178568** | SharePoint Edition | Exception 'Value does not fall within the expected range' when replacing a single Site Collection Administrator with another during migration. | Add new site collection admin before removing the last one. |
| **178682** | SharePoint Edition | Due to a bug in SharePoint 2010, the Calendar web part (with summary view) is not migrated to the destination from SP2010 DB to SP2013 OM. | Workaround:<br>1. On the source, browse to the page with the affected web part.<br>2. Confirm that you are not editing the page<br>3. Click the arrow in the top-right of the web part<br>4. Click Edit Web Part<br>5. Change the view to the desired one (All Events, Current Events, or)<br>6. Click OK<br>7. Re-run the migration. |
| **179036** | SharePoint Edition | ‘Access is denied’ error observed during the ‘MySite’ Migration from SP 2010 and SP 2013 to Tenant when trying to update a read only content type. | During the first 24 hours after user creation, this error will not occur. However, after that time, admins should enable the 'Allow Users to run Custom Scripts' setting in SharePoint Admin Settings. |
| **179058** | SharePoint Edition | When using the CSOM adapter to migrate to SharePoint 2013 on-premises, “Launch forms in dialog?” | Use OM/MEWS as the target adapter. |


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| | | settings are not migrated. | |
| **179060** | SharePoint Edition | Theme setting are not migrated to the Tenant with 'Paste as Site Collection' option. | This will be resolved in a future hotfix of Content Matrix. |
| **179198** | SharePoint Edition | Custom master page migration is not supported for 2010/2013 DB source. | Please use MEWS/Local connection instead for custom master pages. |
| **179462** | SharePoint Edition | Access Request Items are not migrated in Subsites when running a migration using the Paste Site Content > All Subsites option | Currently, there is no workaround for this issue. |
| **179625** | SharePoint Edition | Custom List Forms created in SharePoint Designer are not being migrated on list or site copy when using database adapter | The **workaround** is to use the MEWS or OM adapters. |
| **179750** | SharePoint Edition | Permission inheritance not always preserved for item level permissions on incremental copy | **Workaround**: Perform a permissions-only migration (e.g. Paste Site Objects > Permissions) after the incremental migration completes. |
| **179868** | SharePoint Edition | Self-Lookup Columns are skipped during migration. These are | Self-referenced lookup columns in Document libraries are not supported because ID preservation doesn't work without Database writing. |


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| | | lookups referencing the same list they are contained in. | Renaming lists during migration is not supported for these self-referencing fields.<br><br>When using the CSOM adapter, items will not be migrated when renaming a list that has self-referenced lookup columns, and the following error will be given:<br><br>“Exception: An error occurred during the operation of a service method: List does not exist.”<br><br>“The page you selected contains a list that does not exist. It may have been deleted by another user.”<br><br>In the Local and Remote OM adapters, the items will be migrated but the list will have incorrect lookup field columns for items without any values. |
| **180285** | SharePoint Edition | Web parts not migrated when added inside Wiki page having draft with minor version enabled from SP 2010 (MEWS) to 20103 (CSOM) | This issue is only encountered when using the Paste Site Content > All Site Content option. The issue does not occur when migrating and pasting as a Site Collection. |
| **180492** | SharePoint Edition | User Name value for the first message of an Access Request list's conversation history is not preserved. | This is behavior is observed only for the first message in the conversation history. All the other conversations after that bear correct name which is same as that of the source. |
| **180869** | SharePoint Edition | We get an error while migrating BDC fields 'An error occurred. Administrators, see the server log for more information.' when we perform operation "Custom | Delete the target list and re-migrate it. |


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| | | Copy"-> Preserve Lists -> Update Fields option (2007 OM/MEWS/DB - 2007 OM/MEWS) | |
| **180900** | SharePoint Edition | Warning "Mapped template '301' to 'CustomList' as '301' does not exist on the target" is thrown when migrating blog sites with "Clear Default features on Target" option (2010 > SPO) | Do not change the default selected option which is "Preserve default Features on target" |
| **180924** | SharePoint Edition | Version numbers are not preserved after migration | When migrating items with versions from an Issue Tracking list the version numbers are not preserved. While all of the versions and metadata are migrated, the version numbers are slightly off. This is due to a current bug in the Azure Pipeline. |
| **181067** | SharePoint Edition | Migration of alerts using Paste Site Objects > Alerts action are skipped when there are users mapped for other sites | This only occurs if the user in questions is associated with global user mappings. Remove the mappings and recreate them for the target in order to migrate. |
| **181072** | SharePoint Edition | Page Layouts for pages that have custom page layouts are not preserved at destination (DB > SPO/SP2013) | The workaround is to use OM/MEWS as source (SP 2010) |
| **181170** | SharePoint Edition | 'Copy Folder Permissions' is disabled in the List Content Options when copying/pasting a custom list via the Paste List Action | When running a migration from a SharePoint 2007 environment to a SharePoint 2010 environment using the "Paste List" action, the "Copy Folder Permissions" configuration option is disabled and cannot be accessed by users.<br><br>Users can get around this issue by:<br>1) Running a "Paste Site" action instead.<br>or |


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| | | | 2) Running a separate permissions copy action after the "Paste List" action has been completed. |
| **181193** | SharePoint Edition | The exception message “You cannot customize permission levels in a web site with inherited permission level” is returned when migrating to an existing Tenant site with unique permissions. | We do not currently support permission level migrations over the CSOM or SPO/Tenant connection types. |
| **181216** | SharePoint Edition | The “Allow multiple responses” setting value turns from “Yes” to “No” after survey migration. | The “Allow Multiple Responses” setting value for Survey Lists is not currently supported. |
| **181226** | SharePoint Edition | An error is thrown when running Content Type migrations using PowerShell when mapping term stores - 2010 OM to 2013 MEWS or SPO | This is a limitation on PowerShell 2.0<br><br>**Workaround**: Install PowerShell 4.0 |
| **181383** | SharePoint Edition | After migrating files with versions, some metadata is missing when using MEWS in 2013 as a target | When migrating from SharePoint 2007 (using the MEWS connection) into SharePoint 2013 (MEWS or CSOM connections) or SharePoint Online (SPO) there are some cases where version metadata values can be lost. This mainly seems to occur when the items/documents are using a custom content type and have versions. There are two workarounds that can be used to help preserve these metadata values.<br><br>**Workaround 1**<br>Ensure that the custom content type that is used on the source has been migrated to the target before the item/document |


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| | | | migration has been run. Users may also need to select the 'Apply new content type during copy' option in the in the job configuration. Once the content type that the item/document with the versions is preserved, the missing version metadata will be migrated correctly.<br><br>**Workaround 2**<br>The custom content type needs to already exist on the target. Once it exists on the target (through a previous migration or manual creation) users can then preform a Copy/Paste List/Paste Item action on the required files. |
| **181984** | SharePoint Edition | Custom folder content type Metadata is not migrated during incremental migration (SP2010 > CSOM) | No workaround at this stage |
| **182112** | SharePoint Edition | Lookup column referencing the same library in which it is present does not migrate | This is only applicable for Document Libraries and is not supported in that instance. |
| **182147** | SharePoint Edition | When copying a list, if the configuration option "Apply new content types" is selected, the content types that are not present on source get hidden on the target | No workaround at this point |
| **182519** | SharePoint Edition | Migrating OOB Master Page that has been modified to have versions from a SP2007 source to a SP2013 target fails with an | This issue only occurs when migrating from a SP 2007 source for an OOB Master Page layout that has been modified to have multiple versions. When trying to fetch the version metadata it returns an internal message “Can not complete the action”. This is a SharePoint API limitation. |


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| | | error on fetching the version metadata. | **Workaround**: The Master Pages can still be copied if versions is turned off.<br><br>There is no workaround that will also migrate the Master Page versions. |
| **194730** | SharePoint Edition | When migrating a SP 2010 Tasks list to SP 2013, users are unable to select the Task list in the drop down for Timeline Web Parts. | In SharePoint 2013 there are two types of Tasks lists, and each uses a different Template value. They are: **Tasks** (template = 107) and **TaskWithTimelineHierarchy** (Template = 171). In this case the SP 2010 Task list is migrated using the 107 template, but on the target, the users is trying to use the 171 template.<br><br>**Workaround**: It is possible to use a Transformer to catch and convert the template type that is being used, so the Task list is added as the **TaskWithTimelineHierarchy** template instead. |
| **194742/ 194814** | SharePoint Edition | The new 2013 look and feel style menu ("…" button) is not visible on list view web parts when migrating from SP 2007 to SP 2013 | When migrating "list view" web parts from SP 2007, they are added as "list view" web parts in SP 2013 instead of converting them to "XSLT list view" web parts. In addition, there are also some web part settings on the source that that use different default values on the target, and Content Matrix does not currently change these values (for example, the Base ID value).<br><br>**Workaround**: There is a configuration setting in the Content Matrix "ApplicationSettings.xml" file that can be modified to convert standard "list view" web parts into "XSLT list view" web parts. This must be used in conjunction with a Transformer to correctly set the other web part settings (like the Base ID value). A KB article on this workaround can be found on the Support Knowledge Base portal. |
| **194745** | SharePoint Edition | Wiki Pages and Web Part Pages that have been customized using SharePoint Designer (SPD) are not displaying their Page contents on the target after migration.<br>(SP 2010 MEWS/DB > SP 2013 MEWS) | When migrating Wiki Pages, Content Matrix use the "WikiField" sub-section to migrate content, and for Web Part Pages the "Web part zones" sub-section is used. Both of these are inside the "PlaceHolderMain" section of the page.<br><br>If the "PlaceHolderMain" section, or the "WikiField"/"Web part zones" sub-section(s) are removed from the page during the customization, then Content Matrix will not be able to migrate the page contents to the target. |


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| **194778** | SharePoint Edition | Unable to migrate a Task list from SharePoint Online (SPO) to SP 2013 when a child Task has an earlier ID than the parent Task. | While not directly restricted to SPO > SP 2013 migration, the issue is that in the task list there is a Parent Task that has a higher ID then it's child Task. This isn't possible through the normal SharePoint UI and is the result of either a modification or a custom template change.<br><br>For example, If the parent Task has an ID value of 7 but the child Task has a ID value of 4. The parent typically needs to exist before the child, so users should never be able to create this scenario without direct modification.<br><br>When a migration of Tasks in this state occurs it returns the error message:<br>Exception: AddListItem - No ObjectXml [The list item could not be inserted or updated because invalid lookup values were found for the following field(s) in the list: [Parent ID].] |
| **194826** | SharePoint Edition | Custom Content Type on Folders is not preserved when migrated to SPO using Azure pipeline (SP 2007/2010 > SPO) | Custom Content Types on "Folders" are not getting applied on the target, when migrating to SharePoint Online (SPO) using the Azure Pipeline. By default all folders are getting tagged with the "Folder" Content Type instead |
| **201631** | SharePoint Edition | Document versions fail to migrate when author/editor are not mapped (DB to tenant) | The user accounts that populate the 'Created By' and 'Modified By' fields for document versions must be mapped to the appropriate target SPO user accounts in order to migrate these values correctly. If the user accounts are not mapped to the target, the values will not be preserved. |
| **203857** | SharePoint Edition | Some XSLTListView Web parts do not migrate from SharePoint 2010 to SharePoint 2013 when using the Database Adapter for the source connection. | Workaround: Use 2010 MEWS or OM source and the XSLLISTVIEWWEBPARTS will migrate successfully. Continue other aspects of migration using the database adapter if needed. |
| **203876** | SharePoint Edition | Page layout migration across versions of SharePoint is not | This option will be disabled in the UI in a future release of Content Matrix. |


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| | | supported, but the UI allows for this to be selected. This results in the layouts not being migrated. | |
| **203983** | SharePoint Edition | Unable to create or paste a Public Publishing Portal template (EHS#2) as Site | This template is unavailable in SPO. |
| **204168** | SharePoint Edition | File migration fails when migration is done via Azure SPO Pipeline and file is already present at destination when copy list or copy folder is executed. | Workarounds: Delete existing items on target, and re-migrate. Or, if the existing items have not been changed, the error can be disregarded because the rest of the migration will complete successfully. |
| **204252** | SharePoint Edition | Tenant migration of list forms failed with Exception 'Object reference not set to an instance of an object on server. The object is associated with property ModifiedBy.' | If migrating from a SharePoint Online (SPO)/Tenant connection to a SPO/Tenant connection an 'Object reference not set to an instance of an object on server. The object is associated with property ModifiedBy.' error will be thrown. This happens when migrating any list form pages, primarily when users are selecting either:<br>1) The "Copy Customized Form" options from the List Options tab in the configuration dialog.<br>Or<br>2) The "Copy List Form Pages" option from the Web Part Options tab in the configuration dialog.<br><br>There is no current workaround. |
| **204321** | SharePoint Edition | Web parts in a wiki page are not migrated | This occurs only when content approval is in-place at the target. This will be resolved in a future release. The workaround is to disable content approval of the wiki pages library before migration. |
| **204343** | SharePoint Edition | Document Sets are not migrated correctly when the Document Set Features is not | If the feature is not enabled at the target, Document Sets cannot be migrated. This is resolved by activating the feature at the target. |


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| | | enabled | |
| **204356** | SharePoint Edition | When copying a site that has browser enabled InfoPath forms there is an exception migrating to SPO | This will be resolved in a future release of Content Matrix. |
| **204376** | SharePoint Edition | Workflow status column for SPD reusable and SPD globally reusable workflow with versions and workflow instances is changed to name of first version of SPD workflow after migration. | This will be resolved in a future release. |
| **204377** | SharePoint Edition | SPD Global Reusable workflow migration not supported with Copy Site > Paste All Site Content | This is supported with “Paste as Site Collection”. That action is encouraged for these migrations. |
| **220248** | SharePoint Edition | PowerShell script created in previous releases by connecting to Job Database with SQL Authentication throws error when run using 8.1 build | This occurs as 8.1 is expecting encrypted credentials for the SQL connection and previous versions did not encrypt the credentials. The job should be re-exported to PowerShell via the console. |
| **232167** | SharePoint Edition | Migrating account always gets added Members List at target community site - CSOM as target | This behavior is consistent with creation through the UI. This only occurs when the target is CSOM and the target site is a Community Site. |


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| **232168** | SharePoint Edition | Gifted badge value not getting migrated properly in Member List of Community Site | This will be addressed in a future release. |
| **232176** | SharePoint Edition | Members of Member List are not copied on SPO using CSOM adapter | This only occurs when the target is SharePoint Online, the target is a Community Site, and the method of migration does not use the Azure API. The current workaround is to use the Azure API. |
| **233278** | SharePoint Edition | Metadata will always get copied with Member List with Community Sites | When migrating ONLY the members list from a source Community Site to the target, the metadata for the list is set (even if the relevant Discussion list is not migrated). This is a narrow scenario. The workaround is to migrate the Member List as part of a larger migration. |
| **233283** | SharePoint Edition | Best Reply inside discussion list is not migrated on target when migrating from SharePoint 2016 Community Sites | Currently this value is not being set only when the source is SharePoint 2016. This will be resolved in a later release. |
| **233290** | SharePoint Edition | Duplicate replies are created inside discussion list in case of incremental migration of Community Sites | The current workaround is to delete and re-migrate the targeted Discussion List |
| **233324** | SharePoint Edition | Like\unlike option link is not getting copied properly when target is SPO and a Community Site | This only occurs when content has been “liked” at the source. The status of the “like” is still correct, but the link to “unlike” is listed as “like” |
| **233345** | SharePoint Edition | Map missing user Option is not updating metadata for Member list of community site when mapping multiple source users to a single | Should multiple source users be mapped to a single target user when migrating a Community Site, the metadata values of that user in the target Member List will not concatenate the total metadata values from the source. This will only reflect the user with the most recent migration. |


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| | | target on Community Sites | |
| **233554** | SharePoint Edition | 'PostedBy' column value not preserved for target as SPO (AZURE) when target is a Community Site | This issue only occurs using the Azure Migration API. The current workaround is to migrate using CSOM only. |
| **245657** | SharePoint Edition | Content Matrix Jobs get inconsistently stuck in the "copying document" action for migrating documents and document libraries. | This is typically caused by a corruption in the document itself. If users try to manually upload the same file to the new SharePoint environment, they will also see a delay in the upload. For Content Matrix, it looks like the migration job is 'stuck' but the job is actually waiting for SharePoint to respond before continuing the rest of the migration.<br><br>There is no workaround. |
| **251718** | SharePoint Edition | 403 error when creating Site Collection at Tenant-level | We have observed this issue intermittently on trial tenants. The workaround for this issue is to keep the tenant open in Internet Explorer, restart console, and perform migration. |
| **252485** | SharePoint Edition | Exception thrown for copying site action if user performs copy site -> paste as subsite/all site content second time and Nintex app is present on target site | Content Matrix cannot currently delete a SharePoint site while it contains any SharePoint App/Add-In. This will be addressed in a future release. |
| **253468** | SharePoint Edition | Nintex workflows having the Calculate a Date activity with the option "Use date when action is executed" do not migrate from | This is currently a limitation that will be resolved in a future release. |


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| | | SharePoint 2007 to SharePoint Online | |
| **254006** | SharePoint Edition | Nintex workflows containing custom variables in the "Pause For" activity do not have the variables migrated to SharePoint Online | This is currently not supported and the variables are being tagged as comments instead. |
| **256779** | SharePoint Edition | Authorship Metadata is not preserved when migrating Customized Info Path forms | When migrating customized Info Path forms Content Matrix is not able to preserve the Authorship fields (Created By, Modified By) of the list forms. Because the relevant files live at the root, they will always be created with the currently logged in user (the connecting user account in Content Matrix) and they cannot be updated.<br><br>This is a SharePoint limitation. |
| **258370** | SharePoint Edition | When migrating web parts from SP 2010 to SPO, any contents/settings inside a "Wiki Content web part" are not preserved. | This issue is specifically for using NWS/CSOM as a source or target adapter. The NWS/CSOM APIs do not have access to fetch or write these values, and as a result Content Matrix cannot set them (or if using NWS/CSOM on the source, it can't read the values).<br><br>Workaround: To resolve the issue of reading the values from a source, users can use the DB, OM, or MEWS adapters instead. For the target, the OM or MEWS adapters are recommended. In the case of migrating to a SharePoint Online target (SPO) there is no current workaround. |
| **258931** | SharePoint Edition | PowerShell scripts that have the "Azure" options set to "False" will be set to "True" even for On-Premises migrations. | A change was made to the Content Matrix 8.3 PowerShell (PS) scripts and script generation, and as a result any PS scripts that were created before the 8.3 release will have their "Azure" settings value set as "True" when used in the 8.3 and later release of Content Matrix. This happens for all connection types and no matter what the options was set to previously.<br><br>Workaround: Recreate the PowerShell script using the 8.3 Release of Content Matrix. |


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| **264911** | SharePoint Edition | When migrating to a SP 2013/SP 2016/SPO target, the web part 'Miscellaneous' option for 'Display Search Box' is being enabled. | Due to some SharePoint API limitations, Content Matrix is not able to set this value for:<br>• SP 2013 Wiki pages<br>• SP 2016/SPO Web pages<br>• Any web parts on a target OM adapter connection. |
| **271320** | SharePoint Edition | Migrations return different results for document migrations with the Managed Metadata (MMD) and GUID Mapping options enabled, when migrating using the CSOM adapter or the Azure Pipeline options on the target connection. | When migrating Managed Metadata (MMD) over a CSOM connection, SharePoint will return information to Content Matrix if the terms are valid or not. When migrating MMD over Azure, SharePoint doesn't have a way to return information on if the terms are valid or not to the container.<br><br>This means that the logging and end results of migrating MMD over Azure or CSOM will look slightly different, and can sometimes result in the terms migrated over Azure having a red line under them, indicating that the terms may not be valid. |
| **273643** | SharePoint Edition | When migrating SharePoint Designer (SPD) workflows from a SharePoint 2013 workflow platform and the source Site Collection is set to "Read Only" the migration will fail if workflows are being copied. | When migrating SharePoint 2013 platform workflows and the source is set to "Read-Only" Content Matrix tries to fetch some of the item information, but requires elevated permissions to access that data. While content Matrix can do this elevation for Local OM connection type, the methods used to elevate the permissions are not available for the MEWS and CSOM connection types.<br><br>When using the MEWS connection type, we can copy the content but no workflows will be copied.<br><br>For the CSOM connection no content or workflows will currently be copied if the workflow options are selected.<br><br>Workaround: If the site is set to Read/Write enabled, or if a Local OM connection is made, the content will be migrated. |
| **274505** | SharePoint Edition | Migration of Custom Content Types results in the columns from the | When migrating across SharePoint versions it is possible for the default columns within content types to change. The current fix (in 8.3.0.2) will only properly add the columns when |


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| | | custom content type being added to the "Document" content type but only if the custom content type inherits columns from the "Document" content type on a list/library where the "Document" content type isn't used. | migrating across the same version of SharePoint for SP 2007 and SP 2010 environments (i.e. 2007 > 2007, 2010 > 2010).<br><br>However, SharePoint 2013 and later will migrate correctly to SP 2013, SPO and SP 2016 environments.<br><br>If migrating from SP 2007/2010 into SP 2013 and later, then the extra "Document" content type will be added to the target with the extra columns, even if that content type didn't exist in that site on the source. |
| **276875** | SharePoint Edition | Moderation status values are not preserved when migrating Video files from a SharePoint 2007 Publishing Library to SharePoint 2013 or later | Moderation status values are being set to "Pending" on the target. This will be resolved in a future release. |
| **281741** | SharePoint Edition | Lists that have Column Validations configured will throw an error when trying to migrate, if the page also has web parts that are migrating on it | When migrating the list the column validation settings will be configured, but the web parts are added to the page after the settings have been active. As a result, the web parts conflict with the validation settings and the error is thrown. This will be resolved in a future release. |
| **283742** | SharePoint Edition | When migrating a SP 2013 SPD workflow from a CSOM source connection to a Site Collection that is set to "Read Only", the migration fails. | When a Site Collection is set to "Read Only" and migrating over a CSOM connection, there are calls that Content Matrix makes on the backend to try and elevate the permissions to work around the "Read Only" setting. For other adapters there are SharePoint methods that allow this, however, the CSOM APIs do not have the ability to elevate the required permissions.<br><br>Workaround: There are two current workarounds. |


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| | | | 1) You can switch connection adapters on the source and use the Local (OM) or Remote (MEWS).<br>2) You can manually turn off the "Read Only" setting on the source. |
| **284465** | SharePoint Edition | Added support for migrating Document Set Snapshots (versions). | When migrating Document Set Snapshots (versions) over a CSOM or Azure connection to the target, there are some metadata fields that are not preserved. These include: People and Group fields, Lookup fields and MMD fields.<br><br>This is a current limitation of the SharePoint APIs. |
| **290226/ 290234/ 293628** | SharePoint Edition | Cannot View or Edit item properties in the SharePoint UI (Classic and New UI experience) after migrating from a SharePoint 2007 source. | When migrating from "normal" SP 2007 environments user can View and/or Edit the properties of an item, however, there is a scenario where these options do not work. Specifically, if a SharePoint 2003 environment is upgraded to SP 2007 using the in-place Database upgrade, it ends up adding a number of extra field links to the content types behind the scenes. These additional field links are not visible and cause a conflict with the other visible and default field links and results in users being unable to View/Edit the metadata for affected items.<br><br>Workaround: The only option available for a workaround currently is to create a transformer script that can strip out these additional field references.<br><br>This will be fixed in a future release. |
| **294432** | SharePoint Edition | The migration account user is not added inside the Document Set Version History metadata when there is no user mapping for the actual user account. | When migrating Document Set snapshots (versions), if the user account in the snapshot metadata has not been mapped and the user account cannot be found, then Content Matrix will not default to the migrating account.<br><br>Instead Content Matrix will try to apply the user account using the "Migrate missing AD user" methods for SPO targets. |
| **300045** | SharePoint Edition | The "Modified By" value is not preserved for documents that had a "Draft" state when Content Approval | If a Document Library has 'Content Approval' turned on, and a document/item is created in the "Draft" state, and then 'Content Approval' is turned off, the document/item still retains the "Draft" state in the backend of SharePoint. |


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| | | was turned on, but has Content Approval settings turned off for migration. | There are some CSOM APIs that will allow the "Modified By" value for "Draft" items to be migrated for SPO targets, however, these APIs do not exist in SharePoint 2013/2016. As a result, the "Modified By" value cannot be preserved for these files to SP 2013/2016. |
| **307507** | SharePoint Edition | When migrating a SP 2010 list that contains a BCS column an "Error: AddListItem – No ObjectXml" message is returned. | This is cause by Content Matrix trying to fetch the data from a Database table, but a different column is set as the "Identifier" column.<br><br>Workaround: Please see the Support Knowledge Base Article. |
| **310825/ 310826** | SharePoint Edition | Migrating InfoPath lists that use UDCX (Data Connection Files), the link correction is not properly updating the link inside the data connection file. | When migrating an InfoPath list that uses a UDCX (Data Connection File) when migrating the data connection file itself Content Matrix does not open that file to do any link correction. As a result, the Web URL and the list ID for what the InfoPath is fetching is not corrected on the target.<br><br>Workaround: After migration, users can manually open the Data Connection File and enter the correct web URL and list ID for the list/library that the InfoPath is referencing. |
| **311332/ 311682** | SharePoint Edition | Documents with versions that have an invalid hex character in the Title or another metadata property field are failing to migrate from a CSOM source connection. | When trying to fetch documents or versions from a CSOM source connection, if the document has an invalid hex character in the title (or one of the other metadata property fields) then an error is thrown and Content Matrix cannot fetch the document/version for migration.<br><br>Workaround: Use a DB or OM/MEWS source connection. |
| **352855** | SharePoint Edition | If a Self-Service Workstation was previously a full install of Content Matrix, old connection will still be visible in the Explorer View unless the old | If a machine previously had a full version of Content Matrix installed, and that installation has been removed and replaced with a Self-Service Workstation, then the Explorer View in the Workstation will display the old connections from the previous install. This is because the 'ActiveConnections.xml' file from the old install is still available, and the Workstation is reading the connection from it instead of reading them from the Self-Service Feature. |


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| | | 'ActiveConnections.xml' file is deleted. | Workaround: After closing the Workstation console, manually navigate to the 'ActiveConnections.xml' file (located at: C:\Users\<USER>\AppData\Roaming\Metalogix\Content Matrix Console - SharePoint Edition) and delete the file. Then restart the Workstation. |
| **372222** | SharePoint Edition | When configuring a Distributed Migration Agent or a Self Service Workstation the 'Browse Certificate' button disappears from the dialog if users select the 'Back' button after the certificate has been deployed | When deploying a Distributed Migration Agent or a Self Service Workstation and users are in the configuration dialog, if a certificate if selected and deployed, and then the users clicks the "Back" button to return to the certificate step, the "Browse" button for the certificate is no longer visible.<br><br>Workaround: If the certificate has already been deployed, but users need to select a different certificate again, it is recommended that they close the configure dialog and start it again. |
| **175901** | Website Edition | After viewing an HTML page in Content View, there's no way to refresh the XML | A restart of Website Edition is required to update the Content View. This will be resolved in future versions. |
| **179191** | Website Edition | Website edition requires the use of MEWS rather than Local Object Model for connections to on-premises SharePoint farms | The workaround is to connect using MEWS. |
| **303787** | Website Edition | After installing Website Edition v. 8.2.0.2 from an MSI file, the console crashes on startup with the error: An error has caused application to exit abnormally. | When installing Content Matrix from an MSI file User need to make sure that the installation is run with 'Administrator' credentials (using 'run as Admin' or installing with an Admin command line, etc.).<br><br>Admin permissions are required to register all of the DLLs correctly. If insufficient permissions are used, the installation will complete, but the console may crash on start up since the DLLs may not be registered correctly. |


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