METALOGIX ARCHIVE MANAGER RELEASE NOTES 6.1



Product:	Archive Manager	Release Date
Setup version (all components):	6.1.04	2013.12.17

New features and enhancements

- New OCR search plug-in for 64bit platforms
- New Virtual Archive Mailbox selective synchronization
- Improved Add-in search dialog
- Added ability to combine asynchronous task with packer in HSM
- Added Simplified Chinese translation for Outlook 2010 and 2013, OWA 2013 and ArchiveWeb
- Added web view displaying only items marked for deletion and providing ability to restore them to a specific folder

List of fixes

- ArchiveWeb
  - Various UI and layout fixes
  - Fixed login errors after upgrade
  - Fixed preview in Firefox
  - Fixed export to zip
  - Fixed Select All functionality in Chrome
  - Fixed permissions assignment
  - Fixed issue when auditing was not showing Archived Items option under Exchange
- Exchange Edition
  - Various UI and layout fixes
  - Fixed displaying incorrect message format (HMTL, Rich Text, Plain Text) on retrieval from Exchange 2013
- Outlook Add-in
  - Fixed startup issues
- Files Edition
  - Fixed various handler service hanging issues
- Search
  - Improved search performance

Known issues

- Database user must be assigned db_creator role when upgrading to Archive Manager 6.x.
- Exchange 2013 Mail App is not supported on Android devices. This is caused by the fact Microsoft currently does not support Exchange 2013 OWA Premium on those devices.
- OWA extensions: if a larger attachment (> 15 MB) is retrieved using OWA extension, IIS might run out of kernel memory resources after a long run. The problem is that IIS requires a continuous fragment of kernel memory to transfer data. If the memory gets fragmented, IIS is not able to transfer large amount of data. Please note that this fragmentation is caused by other 3rd party software but affects the OWA extension functionality. We are providing a workaround for our customers if this exact case is detected in form of patch.
- Gatherer: Due to security changes the HTTP channels used for gatherer-PST import server communication must be securable. This means that an SSL certificate must be assigned to the web site on each computer (client and server). Since this is a very strong requirement, you can use TCP channel for communication. This does not require an SSL certificate. Installing the 5.1 gatherer setup over an

existing installation automatically changes the protocol from HTTP to TCP.

- Archive Manager Search: the hit limit configuration key limits the total number of search results (including deleted documents). However if the deleted documents are filtered out, the final result might contain less results than the defined hit limit.
- Enterprise Manager: post processing statistics might throw a database timeout exception. There is no workaround for this problem yet.
- Due to a change in MAPI profile handling, by default only one MAPI profile is created per Exchange Server. It is mandatory to install Outlook (2003, 2007, 2010 or 2013 – only 32bit versions). If the mailboxes can't be opened in Enterprise Manager, it is necessary to adjust the MAPI profiles manually using Outlook
- If for some reason the single profile per Exchange Server does not allow to open additional mailboxes, it is necessary to switch the application to use one profile per mailbox. In this case the "profile guard" must be turned off in the guard service.
- To connect to Exchange 2007 or Exchange 2010 it is necessary to use at least Outlook 2007. This will ensure that the "Encrypt data between Microsoft Outlook and Microsoft Exchange" profile setting is set by default.
- If the PST import is not able to configure the MAPI profile (MAPI_E_UNCONFIGURED or similar), it is recommended to set the "DS Server" or "Closest GC" registry key for Outlook (http://support.microsoft.com/kb/319206)
- Auditing is not supported on Oracle 12c

Upgrades notes

Only upgrades from version 5.3 or 6.0 are supported.

WARNING: If more Metalogix Archive Manager products are present on the same server or use the same components in a distributed architecture, all have to be updated to the same version.

Support notes

As per Metalogix Service Level Agreement only last two released versions of a software product are supported. This means only Metalogix Archive Manager 6.0 and Metalogix Archive Manager 6.1 are supported. Metalogix may support older versions of software products when possible as a professional service. Contact your sales representative for further information.