METALOGIX ARCHIVE MANAGER RELEASE NOTES 5.3



Product:	Archive Manager	Release Date
Setup version (add-in):	5.3.09	2013.06.06
Setup version (Files Edition)	5.3.09	2013.06.06
Setup version (EPTools)	5.3.01	2013.06.06
Setup version (Exchange Edition)	5.3.09	2013.06.06
Setup version (HSM)	5.3.01	2013.06.06
Setup version (Search)	5.3.01	2013.06.06
Setup version (SharePoint Edition)	5.3.09	2013.06.06
Setup version (Virtual Archive Mailbox)	5.3.01	2013.06.06

New features and enhancements

- Support for Windows 2012 Server
  - Archive Manager Server can be installed on Windows 2012 Server
  - HSM storage can reside on a deduplicated volume
  - Archive Manager can archive from NTFS volumes
- Support for Outlook 2013
  - The Outlook 2013 add-in supports inline advanced search
- New languages supported in Outlook 2010 and 2013 add-ins and ArchiveWeb
  - Czech
  - Romanian
  - Turkish
- Ability to delete search history in ArchiveWeb
- Ability to rename search templates in ArchiveWeb
- ArchiveWeb detects a machine regional settings and may set the language accordingly
- NetApp API has been updated to version 5.1

List of fixes

- ArchiveWeb
  - Various UI and layout fixes
  - Fixed inability to search when Exalead is used for indexing
- Add-in
  - Various UI and layout fixes
  - Fixed Outlook 2003/2007 add-in where folders have not been shown in offline folder synchronization dialog
  - Fixed connectivity issue after deploying the add-in using group policy
  - Fixed inability to search for multiple recipients
- Exchange Edition
  - Various setup, UI and layout fixes
  - Fixed rendering messages in OWA 2010 SP3
  - Fixed issue when restoring lost folder items and the selection contains items with delayed shortcut already present in a folder
  - Fixed permission synchronization when folder name contains forward or backward slashes (“/” or “\”)
  - Fixed missing filename in the attachment link if it contains unicode characters
    - Oracle database set must be set to UNICODE (AL32UTF8).
    - Provider in connection strings must be set to ORAOLEDB.Oracle
  - Fixed inability to restore emails using “Restore to” feature in advanced search

- Files Edition
  - Various setup, UI and layout fixes
  - Fixed – generated statistics not cleared after changing the statistics type
  - Fixed post-processing if post-processing does not run on the same machine as the archive service does
- HSM
  - HSM no longer waits for a timeout if a mediastore is unaccessible
- PST Gatherer
  - PST Gatherer checks if a client imported from a file exists
  - Owner name can be used for specifying a mailbox owner in addition to Mailbox ID
- SharePoint Edition
  - Various setup and UI fixes

Known issues

- OWA extensions: if a larger attachment (> 15 MB) is retrieved using OWA extension, IIS might run out of kernel memory resources after a long run. The problem is that IIS requires a continuous fragment of kernel memory to transfer data. If the memory gets fragmented, IIS is not able to transfer large amount of data. Please note that this fragmentation is caused by other 3rd party software but affects the OWA extension functionality. We are providing a workaround for our customers if this exact case is detected in form of patch.
- Gatherer: Due to security changes the HTTP channels used for gatherer-PST import server communication must be securable. This means that an SSL certificate must be assigned to the web site on each computer (client and server). Since this is a very strong requirement, you can use TCP channel for communication. This does not require an SSL certificate. Installing the 5.1 gatherer setup over an existing installation automatically changes the protocol from HTTP to TCP.
- Archive Manager Search: the hit limit configuration key limits the total number of search results (including deleted documents). However if the deleted documents are filtered out, the final result might contain less results than the defined hit limit.
- Enterprise Manager: post processing statistics might throw a database timeout exception. There is no workaround for this problem yet.
- Due to a change in MAPI profile handling, by default only one MAPI profile is created per Exchange Server. It is mandatory to install Outlook (2003, 2007, 2010 or 2013 – only 32bit versions). If the mailboxes can't be opened in Enterprise Manager, it is necessary to adjust the MAPI profiles manually using Outlook
- If for some reason the single profile per Exchange Server does not allow to open additional mailboxes, it is necessary to switch the application to use one profile per mailbox. In this case the "profile guard" must be turned off in the guard service.
- To connect to Exchange 2007 or Exchange 2010 it is necessary to use at least Outlook 2007. This will ensure that the "Encrypt data between Microsoft Outlook and Microsoft Exchange" profile setting is set by default.
- If the PST import is not able to configure the MAPI profile (MAPI_E_UNCONFIGURED or similar), it is recommended to set the "DS Server" or "Closest GC" registry key for Outlook (http://support.microsoft.com/kb/319206)
- The Guard service should not be used, however it is enabled by default. In any case, it is recommended to turn off the "profile guard" feature or at least set the maximum number of profiles to a value higher than the number of mailboxes synchronized in address book.

Upgrades notes

Only upgrades from version 5.1 or 5.2 are supported.

WARNING: If more Metalogix Archive Manager products are present on the same server or use the same components in a distributed architecture, all have to be updated to version 5.2 at least.

Support notes

As per Metalogix Service Level Agreement only last two released versions of a software product are supported. This means only Metalogix Archive Manager 5.2 and Metalogix Archive Manager 5.3 are supported. Metalogix may support older versions of software products when possible as a professional service. Contact your sales representative for further information.

End of life advanced notification

Next major version of Metalogix Archive Manager will not support platforms listed below. Please contact your account executive or sales@metalogix.com if you are using any of listed platforms.

- Microsoft Exchange Server 2000